

News Release

FOR IMMEDIATE RELEASE

March 27, 2008

ITI Now Offers Online Backup and Data Recovery Options *Partnership with EVault Provides Secure and Cost-Effective Solutions*

LINCOLN, Neb. – The traditional tape-based backup systems that many financial institutions use to store their critical data often require costly and time-consuming processes. To help organizations more efficiently face growing data volumes and increasing regulatory demands, Information Technology, Inc. (ITI), a unit of Fiserv, Inc. (NASDAQ: FISV), has partnered with EVault, Inc., a Seagate Technology company, to offer data protection and recovery solutions for both physical and virtual environments with several delivery options, including “software as a service” (SaaS), licensed software and managed services. EVault solutions feature disk-to-disk technology, which is a higher-quality and more reliable alternative to tape-based systems.

“Organizations using tape-based media and off-site data storage methods experience a variety of issues because these systems can be tedious and error-prone,” said Dave Wegman, ITI senior vice president and general manager of the company’s Premier operating unit. “Financial institutions of any size can save time and money by replacing older systems with EVault’s easy-to-use solutions.”

Drawing upon knowledge of client systems, ITI provides support and best practice suggestions for those using EVault solutions, including insight into the best way to backup and recover documents and images captured by the company’s solutions. Among the SaaS options ITI offers for backup and recovery are EVault’s Protect™, which can provide financial institutions with either 30 days or 12 months of off-site backup, and ProtectONE, a flexible solution that backs up an entire organization’s critical data based on schedules and retention levels customized by the client. Both EVault Protect and EVault ProtectONE back up data off-site to one of EVault’s seven secure Tier III or IV SAS 70 Type II certified data centers.

Those who prefer to back up to an online vault located within their own organization can license EVault InfoStage™. Infostage can be supplemented with managed services that include protection of data at a vault monitored by EVault, and if the client chooses, management of the client’s backup and recovery infrastructure. Another managed service meets the needs of clients who opt not to license InfoStage, encompassing use of EVaults’ software and hardware, management of backup and recovery, and backup of data to a dedicated, rather than a shared, vault that is hosted at an EVault facility.

Charles Hodges, data operations manager for the \$2.3-billion First National Bank Alaska, an ITI client in Anchorage, chose the EVault InfoStage solution after searching for a scalable backup and recovery system that would not be overwhelmed by the bank’s four terabytes of data. “With our old system, weekly backups were a real problem because they could take as long as 33 hours, and were only successfully completed approximately

one out of every five weeks,” says Hodges. “Since we’ve started using InfoStage, our weekly backups have dropped to eight hours and we know immediately if they are successful.”

About Seagate Services Group

The mission of the Seagate Services Group (a division of Seagate Technology) is to protect and manage businesses' most valuable information, giving customers the ability to access their data when and as needed. The group's trusted services and solutions are based on the most advanced technologies and are delivered, deployed and managed to suit unique business needs. The group is comprised of EVault, a trusted expert in comprehensive data protection solutions with software and outsourced services for backup, recovery, archiving, business continuity and E-Discovery; Seagate Recovery Services, an industry forerunner and innovator in data recovery, data migration, and data accessibility solutions; and MetaLINCS, a leading provider of enterprise software for intelligent E-Discovery of relevant electronic messages and documents. For more information, please visit <http://services.seagate.com>.

About Information Technology, Inc.

ITI offers several core solutions, including the service-oriented architecture based *Premier*[®] and the *PCS Vision*[™] suites, as well as a broad range of supporting products and services. Founded in 1976, ITI works closely with some of the best-known technology companies in the world, and has grown to incorporate businesses and offices nationwide, including its Premier, Precision Computer Systems (PCS), Branch Automation, eSolutions, Digital Solutions, Decision Metrics and Professional Services operating units. A subsidiary of Fiserv, Inc., ITI can be found on the Internet at www.itiwnet.com.

About Fiserv, Inc.

Fiserv, Inc. (NASDAQ: FISV), a Fortune 500 company, provides information management and electronic commerce systems and services to the financial and insurance industries. Leading services include transaction processing, outsourcing, electronic bill payment and presentment, investment management solutions, business process outsourcing (BPO), software and systems solutions. Headquartered in Brookfield, Wis., the company is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2004, 2005 and 2006 FinTech 100 surveys. In 2007, the company completed the acquisition of CheckFree, a leading provider of electronic commerce services. Fiserv reported more than \$4 billion in total revenue from continuing operations for 2007. For more information, please visit www.fiserv.com.

#

Contacts: David E. Carden
Senior Vice President
Information Technology, Inc.
402.421.4211
david.carden@iti.fiserv.com